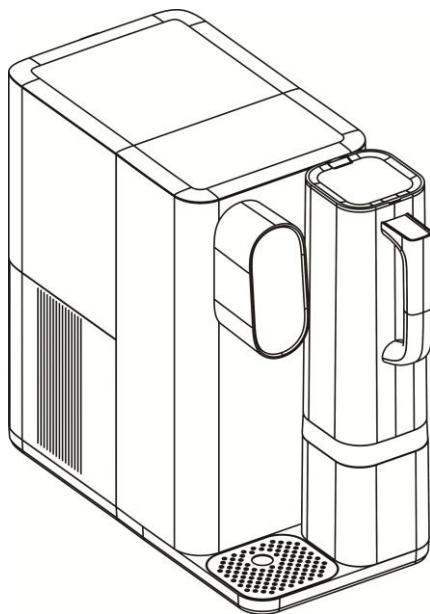




WWS 98 R0 即熱式冷熱水機
WWS 98 R0 Instant Heat Hot &
Chilled Water Dispenser

產品說明書
Instruction Manual



雙 UV 殺菌

Dual UV Sterilization

雙重 UV 殺菌

EA020451

尊敬的顧客：

感謝您選購本公司生產的 WWS 98 RO 即熱式冷熱水機。為了正確使用和維護本產品，在您安裝使用本機之前，請仔細閱讀使用說明書。

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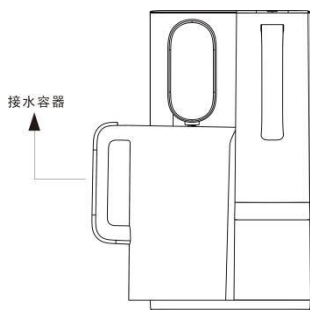
裝箱單

本機包裝內應含以下部件

名稱	數量
WWS 98 RO 即熱式冷熱水機	1 部
接水盤	1 套
淨水壺	2 個
濾芯拆裝扳手	1 個
使用說明書	1 本
PP 活性炭棒及 RO 複合濾芯	1 支

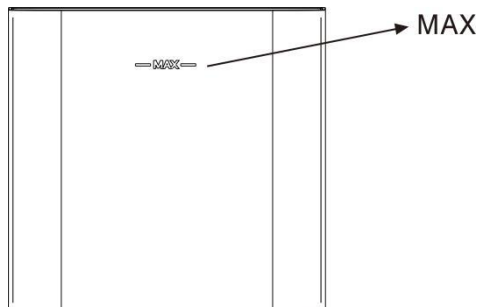
初次使用水機程式

1. 將水機放置在平面上。在出水口處放
2. 提起原水箱和淨水壺，用自來水進行沖洗。向原水箱加入常溫白來水至「MAX」水位。放



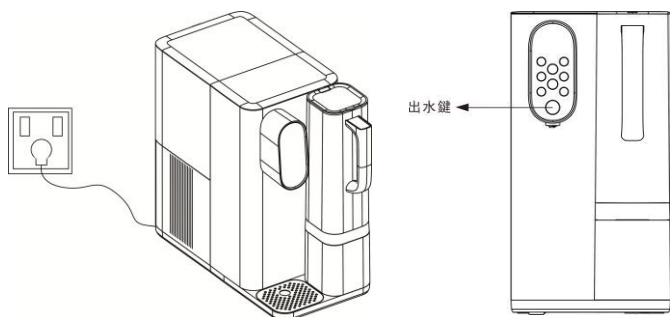
3. 接通水機電源。機器會

自動進行濾芯沖洗。沖洗



4. 待淨水壺滿位後，按

[出水鍵] 或一鍵排空



***注意：**在沖洗結束前，請勿用 45 度或以上的熱水，以免損壞發熱系統。

***注意：**在沖洗過程中，請勿提起原水箱/淨水壺或斷開電源，以免沖洗程式無法完成，導致沖洗不到位。請處理異常後重複「初次使用水機」程式，確保水機能正常運作。

***注意：**當換水指示燈閃爍時，需將原水箱中的剩餘廢水倒掉

並重新加入常溫自來水。切勿在未倒掉剩餘廢水的情況下加水。並重複操作濾芯沖洗及出水水路清洗共 3 次。

*注意：清洗程式結束後的第一杯水請勿飲用，待第一杯水倒掉後，即可飲用。

注意事項

1. 請勿隨意移動過濾水機，移動過濾水機前需要把水箱裡的水排空才能移動。
2. 請勿用水沖洗機身。
3. 請勿使用萬能插座、拖板或與其他電器同時使用，應使用不小於 13A 的獨立插座。
4. 請勿將過濾水機放在有陽光照射的地方使用。
5. 請勿在水箱中加入渾濁的自來水、冰塊及其它混合液體如牛奶、果汁等。
6. 器具不打算由存在肢體、感官或精神能力缺陷或缺少使用經驗和知識的人（包括兒童）使用，除非有負責他們安全的人對他們進行與器具使用有關的監督或指導。
7. 應照看好兒童，確保他們不玩耍本器具。
8. 使用過程中，請將家用電器的電源插頭完全插入電源插座中，並保持電源插頭與插座接觸良好。
9. 當需要使用延長線電源插座時，請使用符合國家標準要求的延長線電源插座。
10. 產品出現異常雜訊、異常氣味、異常高溫或故障時，請立即停止使用，關閉開關，斷開電源。
11. 不應從帶插座的燈頭上引接電源供給家用電器。
12. 延長線電源插座所接家用電器的總額定電流值，不應超過原固定插座

或線路的額定電流值。

13. 本產品不應在易燃易爆物品附近或類似環境中使用。

14. 消費者不應自行拆卸家用電器，不應變更內部接線、部件和保護裝置。

15. 從插座上拔下插頭時，不應對電源線施加拉力。

16. 消費者不應以普通導體或超出規定電流容量的熔斷體替換家用電器和電源的熔斷體。

17. 器具打算被用于家用和类似用途, 例如：

——商店、办公室或其他工作环境下的员工厨房；

——农场住所；

——在酒店、旅馆和其他住宅类型的环境中，供顾客使用；

——仅提供床位和早餐的类似环境。

18. 設備嚴禁浸入水中

19. 加熱元件表面在使用後會有餘熱

20. 如果電源軟線損壞，為了避免危險，必須由製造商、其維修部或類似部門的專業人員更換。

21. 請勿在本設備內存放易燃推進劑的噴霧罐等爆炸性物質。

22. 警告：放置器具時，應確保電源線不被卡住或損壞。

23. 警告：器具的背部不得放置移動式多位插座或便攜式電源。

24. 本設備內含 UV-C 輻射源。

25. 不當使用設備或外殼受損可能導致危險的 UV-C 輻射泄漏。UV-C 輻射即使微量暴露，也可能對眼睛和皮膚造成傷害。

26. 嚴禁操作任何明顯損壞的設備。

27. 用戶嚴禁對 UV-C 輻射源進行任何維護或更換操作。

28. 接水時請勿將出水嘴伸入到杯口內，以免開水堵住出水嘴產生危險。

29. 當進水溫度低於 5°C、高於 38°C 或環境溫度低於 4°C 或高於 40°C 時，請停止使用。

30. 如果先取熱水，再馬上取常溫水或暖水，機器會先出一段殘留的熱水

請注意防止燙傷。建議先放 10 秒常溫水以冷卻殘留熱水。

31. 當使用的食水不符合香港水務署提供的食水標準時，濾芯的壽命會縮短。

32. 為避免危險，過濾水機請放置在平坦的檯面上。（檯面傾斜角度不大於 10°）

33. 使用電壓範圍是 220V-240V ~。

34. 本過濾水機出廠前均會進行通水檢查，機內有部分殘留水屬正常現象。

35. 請在清洗或檢查本過濾水機前切斷電源，以避免觸電。

36. 熱水出水溫度 100°C 是指即熱系統的膽內溫度，出水溫度會因天氣溫度變化而有 ±5°C 的溫差。

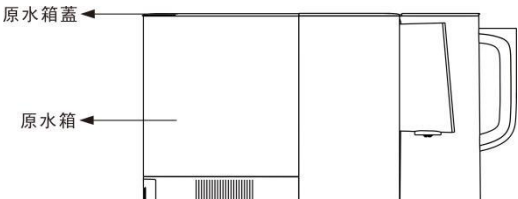
37. 為避免原水箱缺水損害機器，通電後設備自動啟動防乾燒模式，第一杯水水溫可能存在溫度偏低或者自動斷水情況，屬於正常現象，再次取水即可恢復正常。

產品參數

產品名稱	WWS 98 RO 即熱式冷熱水機
產品型號	WWS 98
額定電壓	220-240V ~
額定頻率	50-60Hz

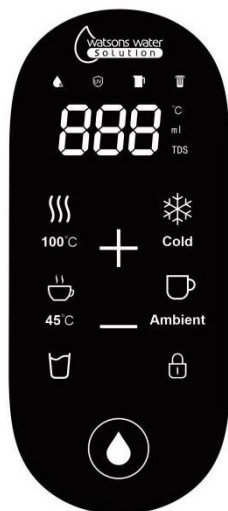
額定功率	2230-2530W
加熱功率	2100-2400W
製冷功率	130W
待機耗電量	≤0.7kWh/24h
製熱水能力	20L/h (≥90℃)
適用水源	經香港水務署輸出的食水
適用水溫	5℃ ~ 38℃
水箱容量	5 升
防觸電保護類別	I 類
淨重量	8.7 公斤
產品尺寸	465mm (D) *210mm (W) *400mm (H)

產品示意圖

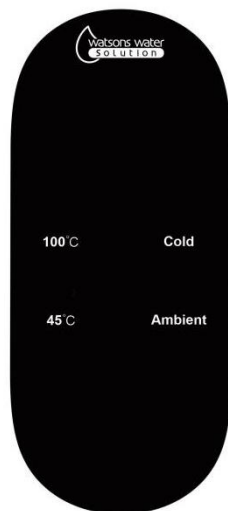


產品功能介紹

亮屏



息屏



上電自檢：機器接通電源後，蜂鳴器會鳴響一聲，進入 3S 自檢功能，螢幕上的所有指示燈會全部亮起 3 秒，然後恢復到正常工作狀態顯示，其中室溫水鍵常亮，其他按鍵半亮，數顯屏顯示室溫水水溫及單位符號。

待機功能：當機器 60 秒內沒有任何按鍵操作，則進入待機狀態，取水燈呼吸狀態顯示，其他指示燈熄滅。

喚醒介面：點擊取水鍵可喚醒屏幕，喚醒後，直接進入預設取水狀態顯示，再次點擊取水鍵，直接出室溫水，預設水量 250ml。



換水指示燈：原水箱缺水時，換水圖示閃爍提醒，提示原水箱換水；

純水水質超過 250ppm 時，換水圖示常亮顯示，提醒原水箱水質較

差需要換水並檢查水源；正常工作狀態下，圖示熄滅。



UV 狀態提示：過流式 UV 工作時，圖示常亮顯示；冷水箱 UV 工作時，提示燈閃爍顯示；UV 不工作時，提示燈熄滅。



水壺錯位提示：淨水壺未放置到位時，提示燈閃爍提醒；淨水壺放置到位後，提示燈熄滅。



濾芯壽命提示：濾芯壽命時間正常時，提示燈熄滅；濾芯壽命時間到期後，提示燈常亮；濾芯沖洗時，提示燈閃爍顯示。



熱水鍵：熱水檔選擇鍵，觸摸點動操作。選中時常亮，蜂鳴器會鳴響一聲，數顯屏顯示 100℃；未選中半亮；待機時熄滅。



冷水鍵：冷水選擇鍵，觸摸點動操作。選中時常亮，蜂鳴器會鳴響一聲，數顯屏顯示冷水箱水溫；未選中半亮；待機時熄滅。機器默認關閉製冷功能，長按冷水鍵 10s 打開或關閉製冷功能。打開製冷功能後，冷水鍵圖示閃爍表示正在進行製冷；關閉製冷功能後，點擊冷水鍵，圖示快速閃爍 3 次後半亮，表示無法選中冷水鍵，不能取冷水。



溫水鍵：溫水選擇鍵，觸摸點動操作。選中時常亮，蜂鳴器會鳴響一聲，數顯屏顯示 45℃；未選中半亮；待機時熄滅。



室溫水鍵：室溫水選擇鍵，觸摸點動操作。選中時常亮，蜂鳴器會鳴響一聲，數顯屏顯示室溫水水溫；未選中半亮；待機時熄滅。



增加鍵：調節水溫或水量數值增加鍵，觸摸點動或長按操作。



減小鍵：調節水溫或水量數值減小鍵，觸摸點動或長按操作。



水量鍵：水量選擇鍵，觸摸點動操作。選中時常亮，蜂鳴器會鳴響一聲，數顯屏顯示預設水量 250ml；未選中半亮；待機時熄滅。



機器具有 5 檔水量，分別為 150ml、250ml、350ml、500ml、連續出水（數字屏顯示 ），通過增加鍵和減小鍵調整水量。水量調節僅對當前取水有效，無任何動作 10 秒或停止出水後，恢復到預設水量檔選擇狀態。選擇水量檔後，再次點按水量鍵，則取消水量選擇，恢復到預設水量。



童鎖鍵：上鎖時常亮顯示；解鎖時半亮；待機時熄滅。85°C及以上水溫需解鎖出水，85°C以下水溫無需解鎖。當選擇水溫≥85°C時，童鎖上鎖；僅點按取水鍵，童鎖閃爍顯示，不會出水；先點按童鎖鍵解鎖再點按取水鍵，可以正常出水。點按解鎖後無任何動作 10 秒後重新上鎖。



出水鍵：取水按鍵，觸摸點動操作。出水時常亮，蜂鳴器會鳴響一聲；未出水時半亮；待機時呼吸狀態顯示。

注意：

1. 出水時，隨時按下出水鍵，會停止出水。
2. 數顯屏顯示溫度時，右側文字“°C”亮起；顯示出水量時，右側文字“ml”亮起；顯示 TDS 值時，右側文字“TDS”亮起。
3. 選擇開水鍵或溫水鍵後，可以通過增加鍵和減小鍵調整水溫，數顯屏會實時顯示調整中的水溫數值。冷水和室溫水溫度不能通過按鍵調節。

濾芯壽命清零：更換濾芯後，長按水量鍵“”+童鎖鍵“”3S，蜂鳴器會鳴響 3 聲。對濾芯壽命進行清零操作。

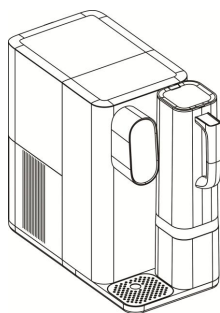
強制沖洗：長按熱水鍵“”+室溫水鍵“”3S，蜂鳴器會鳴響 3 聲。開啓 180 秒強制沖洗濾芯。

一鍵排空：長按冷水鍵“”+溫水鍵“”3S，蜂鳴器會鳴響 3 聲。對淨水壺進行排空，取出室溫水。

操作指引

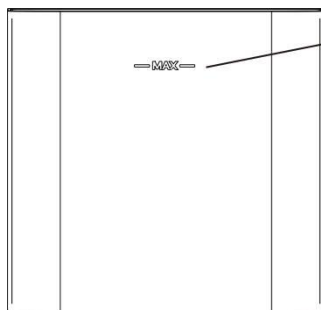
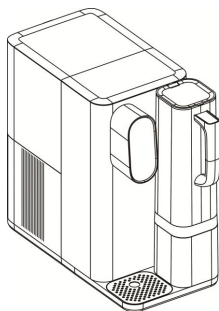
步驟 1

將過濾水機安置於桌面或櫥櫃檯面等平整的地方。



步驟 2

取下原水箱，在原水箱中加滿新鮮的自來水，把原水箱安裝到機器上，蓋上原水箱蓋。

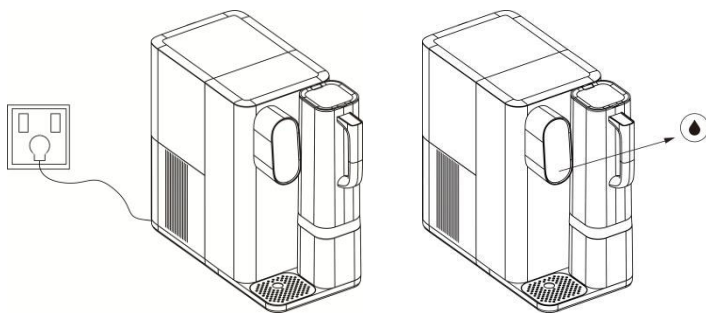


MAX
最高水位

步驟 3

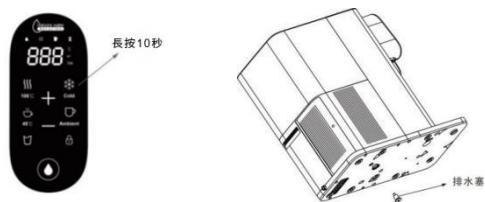
插上插頭，接通電源。等待約 10 分鐘左右，水機會自動進行濾芯沖洗及製水，待淨水壺水滿後，在出水口處放置盛水容器，選擇需要的水溫水量，然後按出水鍵。為獲得卓越水質口感，

較長時間未使用後，第一杯水請勿飲用，待第一杯水倒掉後，即可飲用。



步驟 4

機器默認關閉製冷功能，長按冷水鍵 10s 打開或關閉製冷功能。短時間不使用冷水功能（1-2 周左右）：建議飲用前放出 1L 左右冷水清洗冷水箱，重新製取冷水後再飲用；
長時間不使用冷水功能（半個月以上）：長按冷水按鍵，關閉冷水功能，打開底部冷水箱排水塞，將冷水箱內的水排空。需要使用時再打開冷水功能。



步驟 5

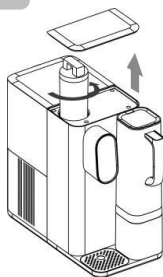
換水指示燈閃爍時，需將原水箱中的剩餘廢水倒掉並重新加入常溫自來水。切勿在未倒掉剩餘廢水的情況下加水。過濾水機開始自動製水，製水結束後可以正常使用。

溫馨提示：

1. 取熱水時，請勿把手伸向出水口下方，以免燙傷。
2. 為防止乾燒，機器初次停電取熱水時，請先出一段常溫水，再出熱水。

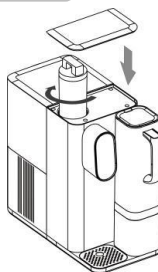
濾芯更換步驟

步驟 1 關閉電源，取出舊濾芯



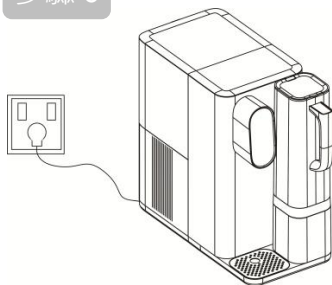
關閉電源，取下頂蓋，用濾芯拆裝扳手逆時針擰動已使用的濾芯至“🔓”位置，並將其取出。

步驟 2 安裝新濾芯



放入新的濾芯，用濾芯拆裝扳手順時針扭動濾芯至“🔒”位置，蓋上頂蓋。

步驟 3 接通電源



接通電源。

步驟 4 重置濾芯壽命



長按水量鍵+童鎖鍵 3 秒，清零濾芯壽命。按照首次使用水機程式進行清潔。

注意：更換濾芯須使用本公司的原裝濾芯，以確保飲用水的安全性。

如濾芯更換過程發生異常情況，請致電屈臣氏蒸餾水客戶服務熱線預約維修。

（參考 P. 16 保養及維修）。

濾芯功能

濾芯簡稱	濾芯種類	功能	建議更換週期
五合一複合濾芯	五合一複合濾芯， 適用於 WWS 98 RO 即熱式冷熱水機	有效去除泥沙、餘氯、 三氯甲烷、重金屬離 子、微生物等多種有 害物質，並改善口感。	12 個月*

濾芯壽命提示說明：

指示燈"  "熄滅表示濾芯正常使用。

指示燈"  "常亮顯示表示濾芯壽命到期；請儘快更換濾芯。

濾芯壽命為 0 時，蜂鳴器聲音提示 3 聲（響 1 秒停 1 秒）。如果濾芯壽命一直沒有複位，除顯示上一提示外，每次取水時聲音提示 3 聲（響 1 秒停 1 秒）；濾芯壽命僅提示作用，不限制機器製水取水等操作。

*濾芯壽命視乎用水量及水質而定。

故障維修

如果您的過濾水機出現了故障，請先從以下表中查閱幫助資訊。若問題未能解決，請致電屈臣氏蒸餾水客戶服務熱線預約維修。

故障	原因
過濾水機不出水	1. 原水箱是否有水

	2. 濾芯是否太髒而堵塞
	3. 首次使用前是否執行沖洗標準
出水量太小	濾芯超出使用時間
口感不理想	濾芯是否超過使用時間未更換
螺絲接口處滲水	1. 過濾水機上的零部件是否自行拆卸過
	2. 滲水處的零件是否有旋緊、歪牙、滑絲現象
	3. 滲水處的矽膠密封圈是否老化或損壞
漏電及機身帶感應電	過濾水機接地不良或機器有漏水

- 如果電源線損壞，為了避免危險，請致電屈臣氏蒸餾水客戶服務熱線預約維修（參考 P. 16 保養及維修）。避免擠壓、摺疊、打結或損壞電源線。
- 必須由專業人員安裝，自行拆卸產品上的零部件容易損壞產品或發生觸電危險，自行移動和搬運容易操作不當，引起機器損壞。

故障說明

故障發生後，請先記住代碼，並關閉電源。

故障	原因	處理方式
顯示「E01」	發熱體進水溫度探頭異常報警	探頭阻值恢復正常或再次感應低於 55°C 時
顯示「E02」每分鐘蜂鳴器鳴叫 3 次（響 1 秒停 1 秒）	出水溫度探頭異常報警	探頭阻值恢復正常或再次感應低於 60°C 時可解除
顯示「E0L」，蜂鳴器報警 3 聲，（響 1 秒停 1 秒）	冷水箱溫度探頭異常報警	探頭阻值恢復正常
顯示「E6」，蜂鳴器報警 3 聲，（響 1 秒停 1 秒）	製水異常報警	機器重啟
顯示「E0b」，蜂鳴器報警 3 聲，（響 1 秒停 1 秒）	長時間製冷保護	機器重啟

秒)		
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保養及維修

1. 屈臣氏蒸餾水提供 12 個月免費保養服務，保養期由收貨日起計 12 個月內有效；保養期過後更換零件需另外收費，建議保留購買單據證明。
2. 如需維修服務，在任何情況下，客戶須自攜過濾水機到屈臣氏蒸餾水維修部，位址為新界大埔工業邨大利街六號屈臣氏蒸餾水中心，並請致電客戶服務熱線+852 2662 1993 預約時間。辦公時間：星期一至五早上九時至下午六時；星期六早上九時至中午十二時（公眾假期除外）。
3. 如需購買濾芯或其他配件，請致電客戶服務熱線 +852 2662 1993 查詢。
4. 對於因事故、更改、所使用之環境、錯誤操作、故意毀壞或沒有遵照本公司之指引進行安裝、清潔或維修而導致的任何故障、損壞或意外，本公司概不負責。本公司保留最終的決定權。

銘牌

注意 Attention 

① 兒童須由成人陪同方可使用此水機。
Children should be accompanied by adults when using this dispenser.

② 倘遇操作故障，請勿自行修理。請關掉電源並致電熱線安排公司認可人員進行維修。
Should the dispenser encounters any technical problem and requires maintenance service, it must be tackled by the company qualified technician. Please disconnect the power source and call for service.

③ 如需更換濾水器，請參照說明書。
Please refer to the instruction manual for replacing the water filter cartridge.

WWS 98 RO Instant Heat Hot & Chilled Water Dispenser

MODEL: WWS 98	DIMENSIONS: 400(H) x 210(W) x 465(D) mm
POWER VOLTAGE: 220-240 V~	CLIMATIC CLASS: STRAISH
FREQUENCY: 50-60 Hz	SERIAL NO: MWYYYYMMXXXXX
TOTAL POWER: 2230 - 2530 W	MADE IN CHINA
HEATING POWER: 2100 - 2400 W	DISTRIBUTED BY: Watsons Water Solution
REFRIGERATING POWER: 130 W	

如有任何爭議，本公司保留對修訂說明書內容及產品參數的最終決定權。

Dear Customer:

Thank you for purchasing WWS 98 RO Instant Heat Hot & Chilled Water Dispenser.

To use and maintain this product correctly, please read the instruction manual carefully before installing or using the machine.

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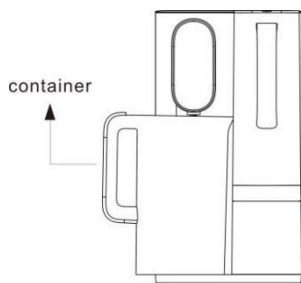
Packing List

The machine package should contain the following parts:

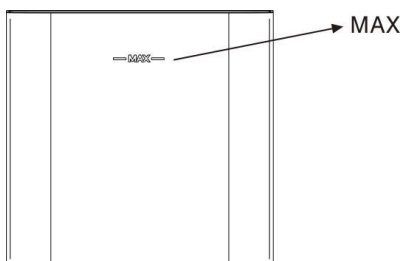
Name	Quantity
WWS 98 RO Instant Heat Hot & Chilled Water Dispenser	1 unit
Water Tray	1 set
Purified Water Jug	2 pcs
Filter Wrench	1 pcs
Instruction Manual	1 pcs
PP Activated Carbon Rod & RO Composite Filter	1 pcs

First Use Procedure

1. First place the water dispenser on a flat surface and place a container at the water outlet (Customer's Own Container) .

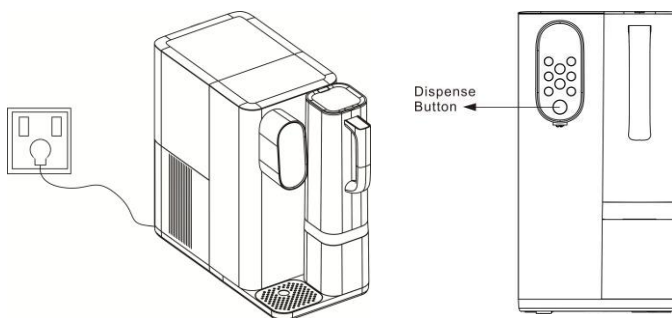


2. Then lift the water tank and purified water jug and rinse them with tap water. Add room temperature tap water to the water tank up to the "MAX" water level. Replace the water tank and purified water jug and securely close the water tank lid.



3. Next Connect the power to the water dispenser. The machine will automatically perform the filter flushing, which takes approximately 2 minutes. During flushing, the filter life indicator] will

4. Once the purified water jug is full, press the [dispense button] or the one-touch drain combination buttons [cold water button + warm water button] to clean the water outlet pathway.



***Note: Before the flushing process is complete, do not use hot water at 45°C or above to avoid damaging the heating system.**

*Note: During the flushing process, do not lift the water tank/purifier jug or disconnect the power supply, as this may prevent the flushing program from completing and result in incomplete flushing. After resolving the issue, please rerun the “First Use Procedure” to ensure the water dispenser functions properly.

*Note: When the refill water indicator flashes, empty any remaining wastewater from the raw water tank and refill it

with room-temperature tap water. Do not add water without first discarding the remaining wastewater. Repeat the filter rinse and water line cleaning procedures three times.

***Note:** Do not drink the first cup of water after the cleaning cycle is completed. Discard the first cup before consuming the water.

Precautions

1. Do not move the water dispenser arbitrarily. Always drain the water tank completely before relocating the unit.
2. Do not wash the main body of the unit with water.
3. Do not use universal sockets, extension boards, or share the socket with other appliances. Always use a dedicated socket rated not less than 13A.
4. Do not place or operate the water dispenser in direct sunlight.
5. Do not add turbid tap water, ice cubes, or other mixed liquids (such as milk, juice, etc.) into the water tank.
6. The appliance is not to be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction.
7. Children being supervised not to play with the appliance.
8. During use, ensure the power plug is fully inserted into

the socket and maintains good contact.

9. When an extension cord is required, use only those that comply with national standards.
10. In case of unusual noise, odor, overheating, or malfunction, immediately stop using the unit, turn off the switch, and disconnect the power supply.
11. Do not connect power to household appliances from lamp holders with built-in sockets.
12. The total rated current of appliances connected to an extension cord shall not exceed the rated current of the original fixed socket or circuit.
13. This product shall not be used near flammable or explosive materials or in similar environments.
14. Consumers shall not disassemble the appliance, modify internal wiring, components, or protective devices.
15. Do not pull the power cord when unplugging from the socket.
16. Consumers shall not replace fuses in the appliance or power supply with ordinary conductors or fuse links exceeding the specified current rating.
17. This appliance is intended to be used in household and similar applications such as:
 - staff kitchen areas in shops, offices and other working environments;
 - farm houses;
 - by clients in hotels, motels and other residential type environments;
 - bed and breakfast type environments.

18. The appliance must not be immersed.
19. The heating element surface is subject to residual heat after use.
20. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
21. Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
22. WARNING: When positioning the appliance, ensure the supply cord is not trapped or damaged.
23. WARNING: Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.
24. Appliance contains a UV-C emitter.
25. Unintended use of the appliance or damage to the housing may result in the escape of dangerous UV-C radiation. UV-C radiation may, even in little doses, cause harm to the eyes and skin.
26. Appliances that are obviously damaged must not be operated.
27. The UV-C emitter by the user is not allowed.
28. When filling a cup, do not insert the spout into the cup opening, as blocked steam release may cause danger.
29. Discontinue use when inlet water temperature is below 5°C or above 38°C, or when ambient temperature is below 4°C or above 40°C.
30. If hot water is drawn immediately followed by cool or warm water, residual hot water may be dispensed initially. To prevent scalding, it is recommended to

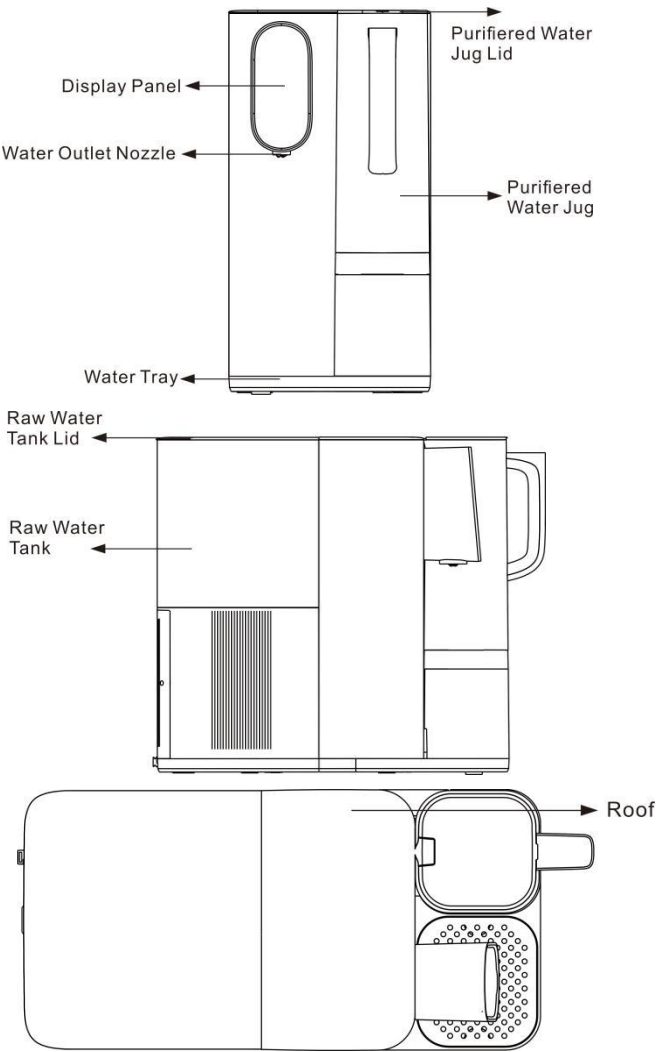
dispense cool water for 10 seconds first to flush residual hot water.

31. The service life of the filter will be shortened if the input water does not comply with the Hong Kong Water Supplies Department's standards for drinking water.
32. To avoid hazards, place the water purifier on a flat surface (with inclination not exceeding 10°).
33. Operating voltage range is 220-240V ~ .
34. The water purifier undergoes a water flow test before leaving the factory. Some residual water inside the unit is normal.
35. Always disconnect the power supply before cleaning or inspecting the water purifier to prevent electric shock.
36. The stated hot water outlet temperature of 100°C refers to the internal tank temperature of the instant heating system. The actual outlet temperature may vary by $\pm 5^{\circ}\text{C}$ depending on ambient temperature.
37. 25. To prevent damage due to an empty water tank, the dispenser automatically activates dry-burn protection mode upon powering on. As a result, the temperature of the first cup of water may be slightly lower, or water flow may temporarily stop. These are normal phenomena. Normal operation will resume with the next dispense.

Product Parameters

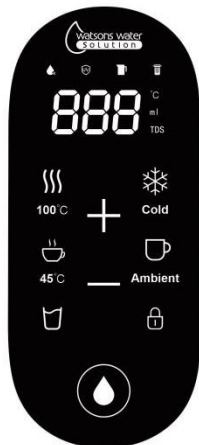
Product Name	WWS 98 RO Instant Heat Hot & Chilled Water Dispenser
Product Model	WWS 98
Rated Voltage	220-240V ~
Rated Frequency	50-60Hz
Rated Power	2230-2530W
Heating Power	2100-2400W
Refrigerating Power	130W
Standby Power Consumption	≤0.7kWh/24h
Hot Water Production Capacity	20L/h (≥90°C)
Applicable Water Source	Drinking water supplied by the Hong Kong Water Supplies Department
Tank Capacity	5 L
Electric Shock Protection Class	Class I
Net Weight	8.7 kg
Product Dimensions	465mm (D) x 210mm (W) x 400mm (H)

Product Diagram

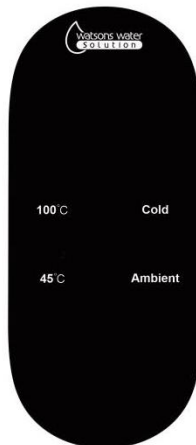


Product Function Introduction

screen on



screen off



Power-On Self-Test:When the machine is connected to power, the buzzer will sound once, and the system will enter a 3-second self-test. All indicators on the screen will light up for 3 seconds before returning to normal operation mode. The room temperature button will remain fully lit, while other buttons will be dimly lit. The digital display will show the ambient water temperature and unit symbols.

Standby Function:If there is no button operation within 60 seconds, the machine enters standby mode, with the dispense button light in breathing state and other indicators off.

Wake-Up Interface:Press the dispense button to wake the screen. Upon waking, the display will directly show the preset water dispensing mode. Press the dispense button again to dispense ambient water directly with a default volume of 250ml.



Refill Water Indicator:When the raw water tank is low on water, the change water icon flashes to remind you to change the water in the raw water tank. When pure water quality exceeds 250ppm, the change water icon stays lit to remind to replace water in the original water tank due to poor water quality and check the water source. During normal operation, the icon remains off.



UV Status Indicator:When the Overflow UV is operating, the icon stays lit. When the cold water tank UV is operating, the prompt light flashes. When UV is not operating, the prompt light is off.



Water Jug Misplacement Indicator:When the purified water jug is not placed properly, the prompt light flashes as a reminder. When placed properly, the prompt light turns off.



Filter Life Indicator:When the filter life is normal, the prompt light is off. When the filter life expires, the prompt light stays lit. During filter rinsing, the prompt light flashes.



100°C

Hot Water Button:Hot water selection button, touch operation. When selected, it stays lit, buzzer sounds once, and the digital display shows 100°C. Unselected, half-lit; in standby, off.



Cold

Cold Water Button:Cold water selection button, touch operation. When selected, it stays lit, buzzer sounds once, and the digital display shows the cold tank water temperature. Unselected, half-lit; in standby, off. The machine defaults to refrigeration off; long press the cold water button for 10 seconds to turn refrigeration on or off. When refrigeration is on, the cold water icon flashes to indicate refrigeration in progress. When off, touching the cold water button causes the icon to flash quickly 3 times then return

to half-lit, indicating the cold water button cannot be selected and cold water cannot be dispensed.



Warm Water Button: Warm water selection button, touch operation. When selected, it stays lit, buzzer sounds once, and the digital display shows 45°C. Unselected, half-lit; in standby, off.



Ambient

Ambient Water Button: Ambient water selection button, touch operation. When selected, it stays lit, buzzer sounds once, and the digital display shows the ambient water temperature. Unselected, half-lit; in standby, off.



Increase Button: button to increase temperature or volume values, touch or long press operation.



Decrease Button: button to decrease temperature or volume values, touch or long press operation.



Water Volume Button: Water volume selection button, touch operation. When selected, it stays lit, buzzer sounds once, and the digital display shows the default volume of 250ml. Unselected, half-lit; in standby, off. The machine has 5 volume levels: 150ml, 250ml, 350ml, 500ml, and continuous dispense (Digital "[]y"). Adjust using the increase and decrease buttons. Volume adjustment applies only to the current dispense; it resets to default after 10 seconds of inactivity or after stopping dispense. After selecting a volume level, touching the water volume button again cancels the selection and returns to default.



Child Lock Button: When locked, stays lit; when unlocked, half-lit; in standby, off. For water temperatures of 85°C and above,

unlocking is required to dispense. Below 85°C, no unlocking is needed. When a temperature $\geq 85^{\circ}\text{C}$ is selected, the child lock engages: touching only the dispense button causes the child lock to flash without dispensing water; first touch the child lock button to unlock, then touch the dispense button to dispense normally. After unlocking, it auto-locks after 10 seconds of inactivity.



Dispense Button: During dispense, stays lit, buzzer sounds once; when not dispensing, half-lit; in standby, breathing state.

Notes:

1. During dispense, pressing the dispense button at any time will stop the water flow.
2. When the digital display shows temperature, the " $^{\circ}\text{C}$ " text on the right lights up; when showing volume, "ml" lights up; when showing TDS value, "TDS" lights up.
3. After selecting the hot water button or warm water button, you can adjust the temperature using the increase and decrease buttons, and the digital display will show the adjusting temperature in real-time. The temperature of cold water and ambient water cannot be adjusted via buttons.

Filter Life Reset: After replacing the filter, press and hold the " Water Volume button " + " Child Lock button " for 3 seconds. The buzzer will sound three times, indicating the filter life counter has been reset.

Forced Rinse: Press and hold the " Hot Water button " + " Ambient Water button " for 3 seconds. The buzzer will sound three times, initiating a 180-second forced filter rinse cycle.

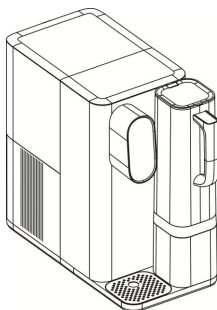
One-button Drain: Press and hold the " Cold Water button " + " Warm

Water button " " for 3 seconds. The buzzer will sound three times, activating the drain function to empty the water pot and remove ambient water.

Operating Instructions

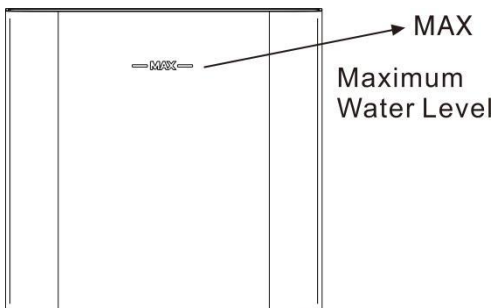
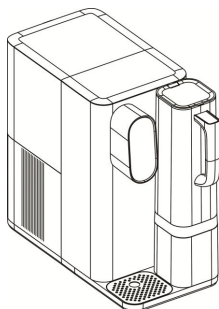
Step 1

Place the water purifier on a flat surface such as a tabletop or countertop.



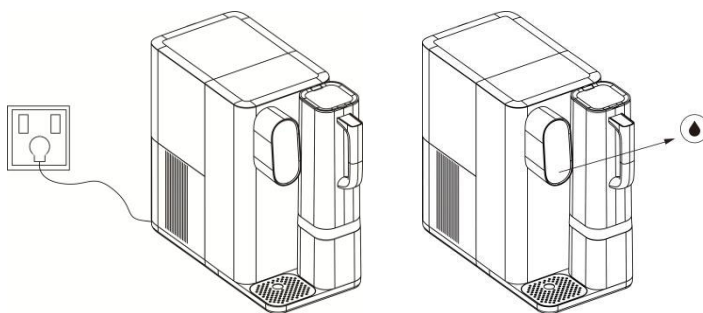
Step 2

Remove the raw water tank, fill it with fresh tap water to the maximum level, reinstall the tank onto the machine, and close the tank lid securely.



Step 3

Plug in the power cord and turn on the water dispenser. After approximately 10 minutes, the unit will automatically initiate filter rinsing and water purification. Once the purified water jug is full, place a container under the water outlet, select your desired water temperature and volume, then press the dispense button. If the machine has not been used for an extended period, do not consume the first cup of water. Discard the first cup before drinking.

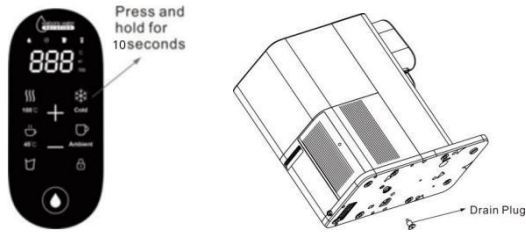


Step 4

The machine defaults to cooling off. Press and hold the cold water button for 10 seconds to turn the cooling function on or off. For short-term non-use of the cold water function (approximately 1-2 weeks): Before drinking, drain about 1L of cold water to flush the cold water tank. Refill and produce fresh cold water before consumption.

If the cooling function is not used for an extended period (over half a month): Press and hold the cooling button to deactivate the cooling function. Open the drain plug at the bottom of the cold water tank and empty the water inside. Reactivate the

cooling function when needed.



Step 5

When the refill water indicator flashes, empty the remaining wastewater from the raw water tank and refill with room-temperature tap water. Never add water without first emptying the remaining wastewater. The water dispenser will begin producing water automatically. Once production completes, the unit is ready for normal use.

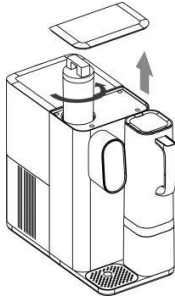
Friendly Reminder:

1. When dispensing hot water, do not place your hands under the spout to avoid scalding.
2. To prevent dry heating, after the machine resumes operation following a power outage, first dispense a portion of room-temperature water before dispensing hot water.

Filter Replacement Steps

Step 1

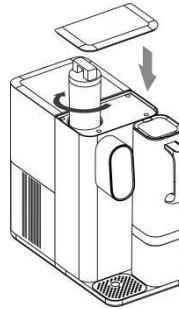
Turn off the power and remove the old filter



Turn off the power, remove the lid, and use the filter wrench to turn the used filter counterclockwise to the “🔓” position, then remove it.

Step 2

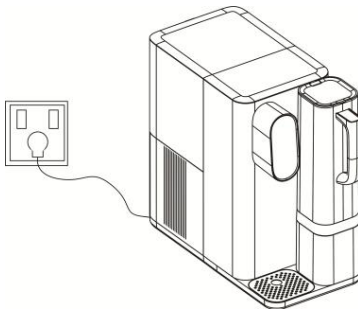
Install the new filter



Insert the new filter. Use the filter wrench to turn the filter clockwise until it reaches the “🔒” position, then close the roof.

Step 3

Turn on the power



Turn on the power.

Step 4

Reset the filter life



Press and hold the Water Volume Button + Child Lock Button for 3 seconds to reset the filter life. Follow the initial cleaning procedure for the water dispenser.

Note: Filter replacement must use the original filters to ensure drinking water safety. If any abnormality occurs during filter replacement, please call Watsons Water customer service hotline to schedule maintenance (refer to P.37 Maintenance and Repair).

Filter Functions

Filter Name	Filter Type	Function	Suggested Replacement Cycle
5-in-1 Combined Filter	5-in-1 Combined Filter for WWS 98 RO Instant Heat Hot & Chilled Water Dispenser	Effectively removes various harmful substances including sediment, residual chlorine, trichloromethane, heavy metal ions, and microorganisms, while improving taste.	12 months*

Filter Life Prompt Explanation:

The indicator "  " off means the filter is in normal use.

The indicator "  " always on means the filter life has expired; please replace the filter as soon as possible.

When filter life is 0, the buzzer sounds 3 times (1 second on, 1 second off). If the filter life is not reset, in addition to the display prompt, the buzzer sounds 3 times (1 second on, 1 second off) each time water is dispensed. The filter life prompt is for reminder only and does not restrict machine water production or dispensing operations.

*The filter life depends on water usage and water quality.

Troubleshooting

If your water dispenser malfunctions, please first check the following table for help. If the problem cannot be resolved, please call the Watsons Water customer service hotline to schedule maintenance.

Fault	Cause
No water dispensed from the machine	1.Is there water in the raw water tank?
	2.Is the filter too dirty and blocked?
	3.Was the rinsing procedure performed before first use?
Small water output	Filter has exceeded usage time
Unsatisfactory taste	Filter has exceeded usage time and not been replaced
Water Leakage at screw joint	1.Have parts on the machine been disassembled by yourself?
	2.Are the leaking parts tightened, cross-threaded, or stripped?
	3.Is the silicone seal at the leaking point aged or damaged?
Electric leakage or induced electricity on the machine body	Poor grounding of the machine or water leakage in the machine

- If the power cord is damaged, to avoid hazards, please call the Watsons Water customer service hotline to schedule maintenance (refer to p.37 Maintenance and Repair). Avoid squeezing, folding, knotting, or damaging the power cord.
- Installation must be performed by professionals; self-disassembly of product parts can easily damage the product or cause electric shock hazards. Self-moving or handling can lead to improper operation and machine damage.

Faults and Explanations

After a fault occurs, please note the code and turn off the power.

Fault	Cause	Handling Method
Displays E01	Heating element inlet water temperature probe abnormal alarm	Alarm clears when probe resistance returns to normal or senses below 55°C
Displays E02, buzzer sounds 3 times per minute (1s on, 1s off)	Outlet temperature probe abnormal alarm	Alarm clears when probe resistance returns to normal or senses below 60°C
Displays E0L, buzzer alarms 3 times (1s on, 1s off)	Cold water tank temperature probe abnormal alarm	Alarm clears when probe resistance returns to normal
Displays E6, buzzer alarms 3 times (1s on, 1s off)	Water production abnormal alarm	Restart the machine
Displays E0b, buzzer alarms 3 times (1s on, 1s off)	Long-time refrigeration protection	Restart the machine

Maintenance and Repair

1. Watsons Water Solution provides 12-month warranty, starting from the receipt date of the water dispenser. Parts will be charged separately after warranty. Please keep the invoice for proof of purchase.
2. For repair service, under any circumstances, customers' needs to bring the water dispenser to Watsons Water Centre, 6 Dai Li Street, Tai Po Industrial Estate, N.T. Please call Customer Service Hotline +852 2660 1993 for appointment. Customer Service Centre office hours is Mon-Fri 9:00 a.m. to 6:00 p.m. Sat 9:00 a.m. to 12:00 p.m. (Except on public holidays)
3. To purchase filters or other accessories, please call the customer service hotline +852 2662 1993 for enquiries.
4. The company shall not be held liable for any malfunction, damage, or accident resulting from accidents, modifications, unsuitable operating environments, improper use, intentional destruction, or failure to follow the company's guidelines for installation, cleaning, or maintenance. The company reserves the final right of interpretation.

Name Plate

注意 Attention

- ① 兒童須由成人陪同方可使用此水機。
Children should be accompanied by adults when using this dispenser.
- ② 倘遇操作故障，請勿自行修理。請關掉電源並致電熱線安排公司認可人員進行維修。
Should the dispenser encounters any technical problem and requires maintenance service, it must be tackled by the company qualified technician. Please disconnect the power source and call for service.
- ③ 如需更換濾水器，請參照說明書。
Please refer to the instruction manual for replacing the water filter cartridge.

WWS 98 RO Instant Heat Hot & Chilled Water Dispenser

MODEL: WWS 98	DIMENSIONS: 400(H) x 210(W) x 465(D) mm
POWER VOLTAGE: 220 - 240 V~	
FREQUENCY: 50 - 60 Hz	CLIMATIC CLASS: ST/N/SN
TOTAL POWER: 2230 - 2530 W	SERIAL NO: MWYYYYMMXXXX
HEATING POWER: 2100 - 2400 W	MADE IN CHINA
REFRIGERATING POWER: 130 W	DISTRIBUTED BY: Watsons Water Solution

The company reserves the right to make final decisions regarding revisions to the product specifications and manual content.



WWS 98 R0 即熱式冷熱水機
WWS 98 R0 Instant Heat Hot &
Chilled Water Dispenser

屈臣氏蒸餾水中心
Watsons Water Centre
新界大埔工業邨大利街 6 號屈
臣氏蒸餾水中心
6 Dai Li Street, Tai Po
Industrial Estate, Tai Po,
N. T., Hong Kong.
(852) 2662 1993

產品說明書

www.watsons-water.com/watsonswatersolution

Instruction Manual